

Don't be a Water Hog, Be a **WATER HERO!**

See tips below to save on your water bill...



- DO** reduce outdoor watering and use drought tolerant landscaping.
- DO** take shorter showers and use a low flow shower head.
- DO** fix a leaky hose or indoor plumbing.
- DO** wash full loads of laundry and dishes.

- DON'T** over water; you could lose thousands of gallons a day!
- DON'T** use a leaky hose; you could lose 20 gallons a day, per leak!
- DON'T** water your yard at the hottest time of day.
- DON'T** wash small loads of laundry and dishes.

Save Water, One Drop at a time.



**HISTORIC
FRANKLIN
TENNESSEE**

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Franklin, TN 37068-1749



**BE A WATER
HERO!**

Save water one drop at a time!
See tips inside!



City of Franklin **Water & Wastewater Rate Increase**

Effective Jan. 1, 2010



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Why are the water and wastewater rates being adjusted?

The City of Franklin is required by State law to develop and maintain a rate structure that covers the costs of providing water and wastewater services to our customers. An independent consultant initiated a Cost of Service analysis in the fall of 2007 which continued through 2009. Recommendations from the analyses are currently being implemented in order to cover the cost of continuing to provide safe drinking water and continuing to process wastewater in an environmentally acceptable manner in accordance with Federal and State laws.

Who is affected by the new rates?

The new rate structure is effective for services provided on and after January 1, 2010 and applies to both residential and commercial customers provided with water and/or wastewater services by the City of Franklin. There are four water utility districts that provide water to City residents. All wastewater customers served by the City of Franklin are affected by the new wastewater rates regardless of the water utility district that services them. Please call the Customer Service Center at 794-4572 if you have any questions.

- Ongoing upgrades to the City's water distribution system and wastewater collection system to ensure reliability and to enhance customer service.
- Extension of the City's reclaimed water distribution system to reduce irrigation demands on potable water and discharge of effluent to the Harpeth River.

What factors have affected the rate increase?

The increases in the City's water and wastewater rates are a result of: increased state regulatory requirements; the need to maintain system reliability; to maintain a high level of water quality in the system; and to meet the high level of service expected by our customers.

How is the city improving standards?

- To achieve the necessary standards and levels of service, the City of Franklin Water Management Department has been hard at work with many projects to include the following:
- Regional Integrated Water Resources Plan: The study will assess and allow for comprehensive planning of the City's operations and capital investments through evaluation of water, wastewater, reclaimed water and stormwater in an integrated approach.
 - Improvements to the City's connection with the Harpeth Valley Utility District to provide for greater reliability.
 - Removal of inflow and infiltration from the wastewater collection system to reduce the loads to the wastewater treatment plant thereby reducing costs and increasing the effective capacity of the collection system and treatment plant.

SCHEDULE OF WATER USER RATES
EFFECTIVE JANUARY 1, 2010
Rates are per 1,000 gallons of water

	RESIDENTIAL			
	CURRENT		JANUARY 1, 2010	
	INSIDE	OUTSIDE	INSIDE	OUTSIDE
Minimum Bill				
(includes 1,000 gallons)	\$5.22	\$8.22	\$7.22	\$9.22
Next 9,000 gallons	\$3.54	\$5.52	\$3.72	\$5.80
Next 15,000 gallons	\$4.43	\$6.07	\$4.65	\$6.38
All additional gallons	\$5.31	\$6.62	\$5.58	\$6.96
	COMMERCIAL			
	CURRENT		JANUARY 1, 2010	
	INSIDE	OUTSIDE	INSIDE	OUTSIDE
Minimum Bill				
(includes 1,000 gallons)	\$8.01	\$9.81	\$10.01	\$10.81
Next 9,000 gallons	\$3.60	\$5.60	\$3.72	\$5.80
Next 15,000 gallons	\$3.60	\$5.60	\$4.65	\$6.38
All additional gallons	\$3.60	\$5.60	\$5.58	\$6.96

Water includes potable and irrigation water provided by the City of Franklin but excludes Reclaimed water used for selected irrigation applications. There is no change in the rate for Reclaimed water (\$0.87/1,000 gallons). Availability is limited and is being expanded.

SCHEDULE OF WASTEWATER (Sewer) USER RATES
EFFECTIVE JANUARY 1, 2010
Rates are per 1,000 gallons of water

	RESIDENTIAL			
	CURRENT		JANUARY 1, 2010	
	INSIDE	OUTSIDE	INSIDE	OUTSIDE
Minimum Bill				
(includes 1,000 gallons)	\$7.05	\$8.21	\$10.05	\$11.21
Next 14,000 gallons	\$3.36	\$5.47	\$3.61	\$5.62
All additional gallons	\$2.52	\$4.22	\$2.82	\$4.47
	COMMERCIAL			
	CURRENT		JANUARY 1, 2010	
	INSIDE	OUTSIDE	INSIDE	OUTSIDE
Minimum Bill				
(includes 1,000 gallons)	\$10.00	\$12.00	\$13.00	\$15.00
Next 14,000 gallons	\$4.17	\$6.76	\$4.42	\$6.91
All additional gallons	\$3.13	\$4.77	\$3.43	\$5.02

Wastewater (sewer) charges apply to and are based on gallons of water provided by the water provider/district. Wastewater (sewer) charges apply for City of Franklin sewer service in the water districts of City of Franklin, MVUD, Milcrofton, HB&TS or Brentwood. Wastewater (sewer) charges do not apply to water delivered thru an irrigation meter provided, maintained and read by the water district. Wastewater (sewer) charges do not apply to Reclaimed water.